

FLORIDA'S NEW DRIVER LICENSE AND ID CARD

“FAQ’s”

Q: Why is Florida producing new driver licenses and ID cards?

Florida last updated its driver license and ID card in 2003. The new credential uses the latest technology to safeguard your personal information and provide Floridians with the most secure over-the-counter credential on the market today.

Q: What are some of the features of the new card?

The new credential design has a completely new look and feel and incorporates nearly double the fraud protection measures compared to the previous design, including redundant data, ultraviolet (UV) ink and optically variable features.

In addition, the new design incorporates designations for lifetime sportsman's, boater, freshwater, saltwater and hunting licenses, as well as designations for veteran, organ donor, deaf/hard of hearing and developmentally disabled.

Q: When will Florida begin issuing the new driver license and ID card?

Starting in August 2017, the Florida Department of Highway Safety and Motor Vehicles will begin issuing the new credential. By the end of December 2017, the new credential will be available at all service centers throughout Florida and online.

Q: Does this change the way I obtain a Florida driver license or ID card?

No. To obtain a new Florida driver license or ID card, please see our information on What To Bring. Visit osceolataxcollector.org to renew your credential online.

Q: Can I obtain my new credential over-the-counter at a service center?

Yes. Beginning August 2017, the new license will be offered at select locations, with additional locations each month. The new credential will be available at all locations by the end of December 2017.

The new credential will also be available for online renewals at osceolataxcollector.org.

Q: Can I still renew my Florida driver license or ID card online?

Yes. You may renew your Florida driver license or ID card online at osceolataxcollector.org. However, the newly-designed credential will only be available online after December 2017. Customers who renew their credential online prior to December 2017 will receive the previous design.

When renewing online, remember to keep your old card and receipt until your new credential arrives in the mail within 7-10 business days.

Q: My current credential is valid for a few more months/years. Do I need to do anything now?

No. Individuals are not required to replace their current driver license or ID card during this time, unless their current credential has reached its expiration or a required change is needed, such as a name or address change.

Q: Does Florida's new driver license and ID card meet federal requirements?

Yes. The new credential conforms to federal REAL ID security standards and can be used as your official identification for domestic air travel and access to federal facilities.

Q: I renewed my credential right before the new, more secure version was introduced. Can I obtain the new credential before my existing one expires?

Yes. However, a replacement fee and other applicable fees may apply.

If you wish to add one of the new designations, you may visit a local service center to obtain the newly-designed credential with certain fees waived.



OSCEOLA COUNTY TAX COLLECTOR

