

The Human Resources Department has been designated to ensure the coordination of Tax Collector's office compliance with the ADA, including the investigation of any complaint alleging Title II discrimination. The Tax Collector's office has adopted a grievance procedure providing for prompt and equitable resolution of complaints alleging discrimination on the basis of disability in violation of the U.S. Department of Justice regulations implementing Title II of the ADA. This Procedure has been developed to comply with 28 CFR 35.107 (b)

Complaints that a Tax Collector's office program, service, activity or facility is not accessible to individuals with disabilities should be directed to the Tax Collector's office ADA Coordinator at **(407) 742-4035(TTY Users Dial: 711) or ADATCO@osceola.org**.